



UCC COFFEE UK & IRELAND'S ROASTERY ACHIEVES HIGHEST BRC RATING

25 July 2019

UCC Coffee UK & Ireland, the total coffee solution provider, has been upgraded to a Grade AA rating in its latest British Retail Consortium audit – the highest possible rating.

The roastery, based in Dartford, Kent, achieved the rating following a rigorous two-day inspection. The British Retail Consortium (BRC) is the leading trade association for UK retailing, and its standards are recognised internationally as marks of quality. The grade 'AA' rating is awarded to sites with exceptional site standards.

Elaine Swift, regional director (North), UCC Coffee Europe commented: "This is a significant achievement for our Dartford Coffee Roastery and validates not only our systems and procedures, but also our culture of continuous improvement. It's been a challenging few months following the fire so it's important our customers can continue to have confidence in our service and products, as well as achieving the highest-grade accreditation from the British Retail Consortium as further endorsement of our capabilities and commitment."

In June 2019, UCC Coffee announced plans for its new and improved production facilities at its Dartford roastery. The rebuild, which is expected to complete in August 2020, will not only increase production and improve product flow, but will offer teams a new and improved, modern space and a great new facility for our visiting customers. The rebuild follows a £2.5m investment to the roastery in 2015, and planned investment in 2020 to increase production capacity further cementing its commitment to its customers.

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About UCC Coffee UK & Ireland

UCC Coffee UK & Ireland creates and manages coffee experiences for the most dynamic businesses in foodservice, hospitality and retail.



It works in partnership with its customers to implement the right Total Coffee Solution. With a unique seed to sip model, market-leading insight and global network its total coffee solution is tailored around the customers' needs and goals, ensuring their coffee offer outperforms the market.

Its Total Coffee Solution includes leading coffee brands, private label roasting, equipment, COFFEEWORKS training, and the UK's largest service and maintenance support structure.

Its range includes coffee brands Lyons, Three Sixty°, Grand Crü, Grand Café and Orang Utan Coffee, and exclusive partnerships with the world's most innovative equipment brands including Nuova Simonelli, Thermoplan, and BUNN.

UCC Coffee UK & Ireland is part of UCC Coffee Europe. UCC Europe was formed following the 2012 acquisition of United Coffee by UCC Holdings Ltd. The Japanese, independent coffee company is the seventh largest coffee roaster, responsible for over £2bn annual sales.

UCC Europe employs 1,400 people, across three regions and eight companies and operates 10 manufacturing sites including its roastery in Dartford, Kent and Centre of Excellence in Valence, France – Europe's largest producer of Nespresso-compatible capsules. It offers a total coffee solution to out of home and retail customers. It works across the entire value chain from seed to sip, delivering high-quality products and services at scale, consistently.

www.ucc-coffee.co.uk @UCCCoffeeUK

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